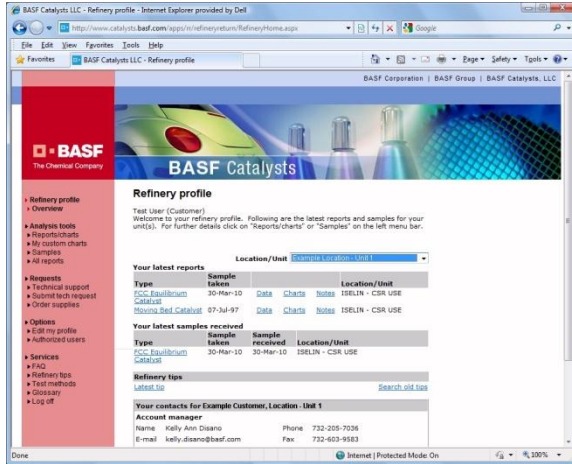


# Refinery Technical Service Site

Secure Extranet



A technical customer service Web application enabling petroleum refiners to view and chart their FCC catalyst analyses securely online. The application integrates with a LIMS system to provide real time data updates.

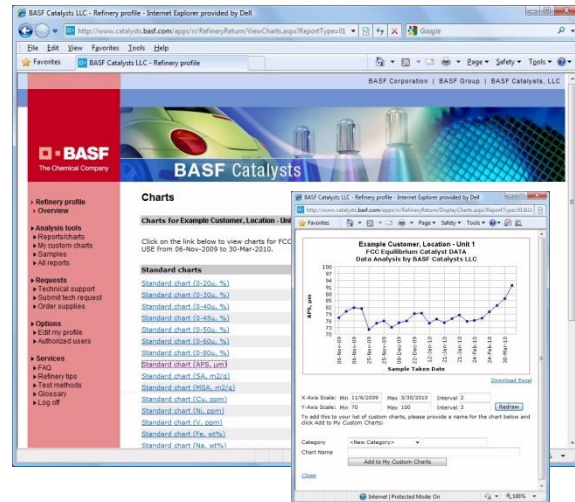


## The major features of this site are:

- Online data analysis reports
- Custom and standard charts
- Online technical support
- Refinery sample status update
- FAQs
- Knowledge base
- Benchmarking

**“BASF selected Astron for its e- business Web application development needs because of Astron’s unique blend of industry background and proven Web development skills.”**

Fred E. De Santo  
Ex-Director, e-Business Operations



## Astron Services at Work

Astron developed this application using its refining industry domain knowledge, chemical engineering background, and Microsoft’s .Net software development and database technologies.



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