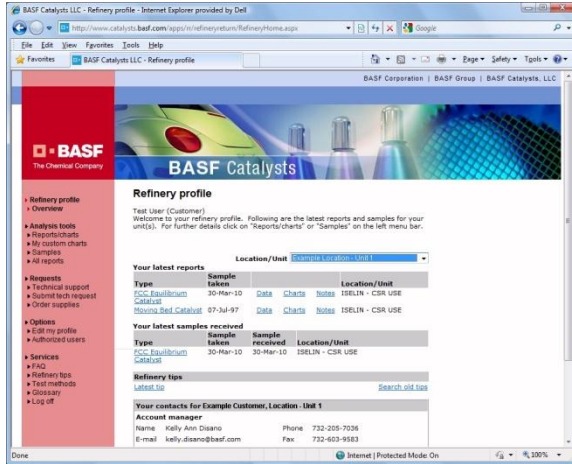


# Refinery Technical Service

## Web Based FCC Technical Service Application



A Web based technical service application for a catalyst supplier to enable its customer refiners to view and chart their FCC catalyst analyses data securely online. The application integrates with the lab system to provide real time data updates. In addition the application provides valuable data analysis tools to the technical service staff.

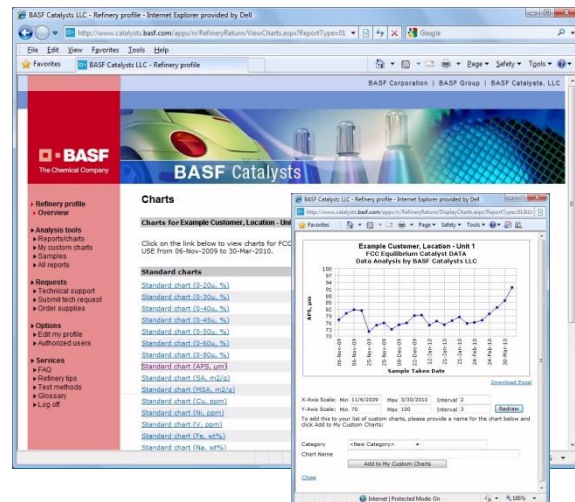


### Main features of the application

- Online data analysis reports
- Custom and standard charts
- Online technical support
- Refinery sample status
- FAQs
- Knowledge base
- Benchmarking

“BASF selected Astron for its e- business Web application development needs because of Astron's unique blend of industry background and proven Web development skills.”

Fred E. De Santo  
Ex-Director, e-Business Operations



### Astron Services at Work

Astron developed this application using its refining industry domain knowledge, chemical engineering background, and Microsoft's .Net software development and database technologies.



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